



NISSIN FOODS Group Palm Oil Grievance Tracker

Updated: June 2023

This is a list of grievances that have been raised by the third party in regards to NISSIN FOODS Group's palm oil supply chain.

No.	Group/Company	Stakeholder(s) raising grievance	Date received	Subject matter of the grievance allegation	Latest response and progress
1	PT. Bangun Sempurna Lestari	Rainforest Action Network (RAN)	Sep-2022	Allegation of noncompliant sourcing from Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> Upon investigation, it was found that NISSIN was receiving palm oil only from compliant plantations of Mr. Ibu Nasti. However, since the plantations of Mr. Ibu Nasti as a whole were in violation of the NDPE policy, we stopped procurement from these plantations as of October 18th 2022.
2	PT. Nia Yulided Bersaudara	Rainforest Action Network (RAN)	Dec-2022	Allegation of deforestation in the north-east of the Leuser Ecosystem	<ul style="list-style-type: none"> PT. Nia Yulided Bersaudara has been listed on the no-purchase list since 2019. However, it was found that FFB was delivered from PT. Nia Yulided Bersaudara to PT. Bumi Sama Ganda, a mill linked to NISSIN supply chain, through the sub-agent "RAM UD MakmurJaya" in a period spanning November 1st 2022 to November 14th 2022. Since their actions are against the NDPE policy, transactions with RAM UD MakmurJaya have also been suspended. <p>*FFB: fresh fruit bunches</p>
3	Bumitama Agri, Harita Group/Gunung Makmur, Bukit Tunggal Jaya, Bukit Belaban Jaya	Rainforest Action Network (RAN)	Jan-2023	Allegation of noncompliance with regards to land rights and NDPE policy in the Long Isun community	<ul style="list-style-type: none"> While NISSIN has no direct relationships with Bumitama Agri, a palm oil producer part of the Harita Group, we confirmed the facts with our business partners in response to this report. In the past, there was a possibility that NISSIN sourced palm oil from their mills, but there are no ongoing transactions at present.