



NISSIN FOOD Group Palm Grievance Tracker

Updated: January 2025

This is a list of grievances that have been raised by the third party in regards to NISSIN FOODS Group's palm oil supply chain.

No.	Group/Company	Stakeholder(s) raising grievance	Date received	Subject matter of the grievance allegation	Latest response and progress
1	PT. Bangun Sempurna Lestari	Rainforest Action Network (RAN)	Sep-2022	Allegation of noncompliant sourcing from Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> Upon investigation, it was found that NISSIN was receiving palm oil only from compliant plantations of Mr. Ibu Nasti. However, since the plantations of Mr. Ibu Nasti as a whole were in violation of the NDPE policy, we stopped procurement from these plantations as of October 18th 2022.
2	PT. Nia Yulided Bersaudara	Rainforest Action Network (RAN)	Dec-2022	Allegation of deforestation in the north-east of the Leuser Ecosystem	<ul style="list-style-type: none"> PT. Nia Yulided Bersaudara has been listed on the no-purchase list since 2019. However, it was found that FFB was delivered from PT. Nia Yulided Bersaudara to PT. Bumi Sama Ganda, a mill linked to NISSIN supply chain, through the sub-agent "RAM UD MakmurJaya" in a period spanning November 1st 2022 to November 14th 2022. Since their actions are against the NDPE policy, transactions with RAM UD MakmurJaya have also been suspended. *FFB: fresh fruit bunches
3	Bumitama Agri, Harita Group/Gunung Makmur, Bukit Tunggal Jaya, Bukit Belaban Jaya	Rainforest Action Network (RAN)	Jan-2023	Allegation of noncompliance with regards to land rights and NDPE policy in the Long Isun community	<ul style="list-style-type: none"> While NISSIN has no direct relationships with Bumitama Agri, a palm oil producer part of the Harita Group, we confirmed the facts with our business partners in response to this report. In the past, there was a possibility that NISSIN sourced palm oil from their mills, but there are no ongoing transactions at present.
4	[Mill] PT. Aceh Bakongan Eka Nabati	Rainforest Action Network (RAN)	Apr-2024	Allegation of a new mill construction in close proximity to the Kluet Peatland and Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> No transactions with this mill until the end of 2023.
5	[Plantation] PT. Sawit Panen Terus PT. Laot Bangko [Neighboring mill on the above farms] PT. Samudera Sawit Nabati PT. Global Sawit Semesta PT. Aceh Trumon Anugerah Kita (PT. ATAK)	Rainforest Action Network (RAN)	Apr-2024	Allegation of deforestation inside the Leuser ecosystem	<ul style="list-style-type: none"> In the past, there was a possibility that NISSIN sourced palm oil from "PT. Samudera Sawit Nabati", but there are no ongoing transactions at present. Upon investigation, it was found that NISSIN was recently receiving palm oil from a mill, "Subulussalam" whose parent company is "PT. Global Sawit Semesta" in 2023. However, our supplier had already requested corrective action and confirmed the improvement in their operation. No transaction with PT. Aceh Trumon Anugerah Kita (PT. ATAK) until the end of 2023.
6	[Mill] PT. Aceh Trumon Anugerah Kita (PT. ATAK) [Refinery supplied by the above mill] Permata Hijau	Rainforest Action Network (RAN)	Apr-2024	Allegation of potential deforestation in Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> No transactions with this mill and refinery until the end of 2023. The Supplier had placed this refinery on the no-buy list.
7	[Mills] Pulau Tiga Sungai Liput Sisirau Tri Agro Palma Tamiang Pati Sari Mitra Niaga Sejati Jaya Karimun Aromatics Jaya Baru Pertama Bukit Mas	Rainforest Action Network (RAN)	Apr-2024	Allegation of deforestation in Gunung Leuser National Park	<ul style="list-style-type: none"> The mills situated within a 25km radius of the two referenced farms have not engaged in any transactions with them.
8	[Mill] PT. Global Sawit Semesta	Rainforest Action Network (RAN)	Oct-24	Allegation of potential deforestation in Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> NISSIN receives palm oil from a mill, "Subulussalam" whose parent company is "PT. Global Sawit Semesta" in 2024. After an investigation conducted through our direct supplier, it is confirmed that PT. Global Sawit Semesta has suspended all the transactions between their supplier "UD Iqbal Jaya", who is allegedly sourcing from the Rawa Singkil Wildlife Reserve, effective 25 October 2024. Our supplier will maintain oversight of PT. Global Sawit Semesta, which has a traceability to plantation system in place, to ensure adherence to traceability and sustainable sourcing standards, while NISSIN will also monitor their activities through a satellite monitoring system.